

Essential Training for All Medical Staff Leaders

Faculty



RICK A. SHEFF, MD

Dr. Sheff is CMO with The Greeley Company. He brings more than 25 years of healthcare management and leadership experience to his work with physicians, hospitals, and healthcare organizations nationwide.



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Agenda - subject to change

Day 1

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| 10 - 10:05 AM | Welcome and Introduction |
| 10:05 - 10:45 AM | Education Session What We're Doing in Healthcare Is Not Sustainable: Will you be part of the solution or part of the problem? - Healthcare trends affecting physicians and hospitals - The need to simultaneously cut costs and improve quality and safety - Healthcare stands on a burning platform. Now what? - What does it mean for each physician and every hospital to be part of the solution? |
| 10:45 - 11:20 AM | Education Session Rethinking the Medical Staff - Who is responsible for the quality and safety of patient care? - To whom are physicians accountable and for what? - How should physician and hospital leaders work together to achieve physician success, hospital success, and great patient care? |
| 11:20 - 11:30 AM | Break |
| 11:30 AM - 12:10 PM | Education Session Effective Medical Staff or Obsolete Medical Staff: How can physicians hold each other accountable for the quality of care we provide? - The Physician Performance Pyramid: Keys to achieving great physician performance |
| 12:10 - 12:45 PM | Education Session What Medical Staff Leaders Need to Know About Credentialing and Privileging (Part I) - Make patients the focus of credentialing and privileging decisions - How to streamline credentialing so it is fair, effective, and efficient |
| 12:45 - 1 PM | Answering Questions from Participants |

Day 2

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| 10 - 10:45 AM | Education Session What Medical Staff Leaders Need to Know About Credentialing and Privileging (Part II) - How to match privileges granted to demonstrated competency - Privileges for low/no volume practitioners |
| 10:45 - 11:30 AM | Education Session Making Peer Review Effective, Efficient and Fair - How to drive bias out of peer review - Getting value out of OPPE and FPPE |
| 11:30 - 11:40 AM | Break |
| 11:40 AM - 12:35 PM | Education Session How to Manage Poor and Marginal Performance and Disruptive Behavior - Managing the marginally performing physician - A practical, step-by-step approach to intervene with a disruptive physician |
| 12:35 - 12:55 PM | Answering Questions from Participants |
| 12:55 - 1 PM | What do you want your legacy to be? |