

What Today's Medical Staff Leaders and Medical Services Professionals Need to Know about Credentialing and Privileging

Faculty



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Agenda - subject to change

Day 1

10 - 10:05 AM	Welcome and Introduction
10:05 - 11 AM	Education Session Principles of Effective Credentialing & Privileging - Controlling pressure to quickly credential from influential groups or individuals - Dealing with superb clinicians with suboptimal citizenship - Balancing patient care, physician success, hospital success - Deciding who must be credentialed and privileged - Going beyond the traditional steps of credentialing - Managing unusual privileging requests - Obtaining the most value from peer references - Matching competency with clinical privileges
11 - 11:10 AM	Break
11:10 - 11:40 AM	Education Session Legal Cases (Landmark Cases Establishing Legal Precedent and Current Legal Cases, Lessons Learned) - A face with many names e.g., negligent credentialing, corporate negligence, negligent selection - Doctrine of charitable immunity - Duty to exercise due care
11:40 - 11:55 AM	Education Session Roles and Responsibilities in credentialing - Who owns credentialing and quality? - What is the Medical Executive Committee's role? - What is the Department Chair's role? - What is the credentialing committee's role? - What is the medical services professional's role?
11:55 AM - 12:35 PM	Education Session Applying the Four Steps to a Physician Applicant - An exercise in red flag management utilizing the Four Steps of Credentialing
12:35 - 1 PM	Answering Questions from Participants

Day 2

10 - 10:05 AM	Welcome Back and Follow-Up from Day One
10:05 - 10:20 AM	Education Session The Greeley Pyramid - Keys to achieving great physician performance - Accountability of the medical staff
10:20 - 11 AM	Education Session Privileging: How to create privileging criteria from A to Z (new privileges, technology, services, specialties, expanding scopes of practice) - Case Studies - Five steps to successfully managing requests for new services and new technology - How to manage privileging turf battles
11 - 11:10 AM	Break

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Agenda *(Continued)* - *subject to change*

Day 2

11:10 - 11:40 AM	Education Session APP Conundrum: How to manage their expanding role - Addressing the expanding roles or scope creep in a non-traditional training environment - Determining organizational culture - Liability carrier considerations - Policy considerations
11:40 - 11:55 AM	Education Session Potpourri of competency assessment challenges for low and no volume practitioners - 'Just in case' coverage - Single practitioners in a specialty - The increasingly narrow practice - Policy considerations - No current clinical activity - Physician Re-entry
11:55 AM - 12:30 PM	Education Session The Aging Physician - Will you treat physicians differently as they age? - If yes, how will you treat them differently? - How do you respond to charges of age discrimination?
12:30 - 12:45 PM	Answering Questions from Participants
12:45 - 1 PM	Wrap Up/To Do List
