

## Creating Performance Improvement-Focused Peer Review

### Faculty



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Dr. Mary Hoppa is a senior consultant with The Greeley Company, focusing on medical staff operations, bylaws, peer review, and accreditation.



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Dr. Sheff is CMO with The Greeley Company. He brings more than 25 years of healthcare management and leadership experience to his work with physicians, hospitals, and healthcare organizations nationwide.

### Agenda - subject to change

October 9-10, 2020

#### Day 1

10 - 10:05 AM	<b>Welcome and Introduction</b>
10:05 - 11:20 AM	<b>Education Session</b> <b>Contemporary Peer Review in a Changing Healthcare Environment</b> - What are the goals of peer review? <b>Creating Performance-Improvement Focused Peer Review</b> - Performance improvement to provide safer, more effective care - Moving from punitive to positive: Creating a performance-improvement culture in your peer review program
11:20 - 11:30 AM	<b>Break</b>
11:30 AM - 12 PM	<b>Education Session</b> <b>The Greeley Pyramid</b> - Keys to achieving great practitioner performance and accountability - Setting expectations and evaluating professional performance
12 - 12:45 PM	<b>Education Session</b> <b>OPPE and FPPE: Using Aggregate Data for Peer Review</b> - Selecting practitioner performance measures: Data validity and rule and rate measures for OPPE - Dealing with severity-adjusted data, patient satisfaction data, and practitioner attribution - Performance improvement-focused peer review: Evaluating OPPE data - Performance improvement-focused peer review: Creating effective FPPE plans and managing practitioner performance
12:45 - 1 PM	<b>Answering Questions from Participants</b>

#### Day 2

10 - 11 AM	<b>Education Session</b> <b>OPPE and FPPE: Using aggregate data for peer review (continued from day one)</b> - Selecting practitioner performance measures: Data validity and rule and rate measures for OPPE - Dealing with severity-adjusted data, patient satisfaction data, and practitioner attribution - Performance improvement-focused peer review: Evaluating OPPE data - Performance improvement-focused peer review: Creating effective FPPE plans and managing practitioner performance
11 - 11:25 AM	<b>Education Session</b> <b>Creating a Sound Structure for Peer Review</b> - Policies Essential to Peer Review - Peer Review Structures
11:25 - 11:35 AM	<b>Break</b>
11:35 AM - 12:40 PM	<b>Education Session</b> <b>Case Review: Step-by-Step to Getting It Right</b> - The case rating form: Reducing bias and increasing efficiency - Case review indicators: What makes a good indicator? - Bias and its effect on peer review: How to diminish it - Identifying improvement opportunities - Closing the loop and follow-up - Is case review really working? Benchmarking your case review process and results
12:40 - 12:50 PM	<b>Answering Questions from Participants</b>
12:50 - 1 PM	<b>Bringing It Back Home: Next steps for your peer review program</b>